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|  | Malathi Moopanar  4/605,Omkar Society, Gauri Shankar wadi,Pantanagr,Ghatkopar(E),Mumbai-75,Ph:9004822445 |
| Objective | Over 1.5 years of experience in Eagle PACE Development, Maintenance & Support function Asset management & Capital markets domain, as well as oracle and PL/SQL, |
| Experience | Strong knowledge in analysis of Eagle PACE technical issues & its resolution Having good exposure to Oracle PL/SQL development at Intermediate level Having good exposure in Eagle PACE/STAR Uploader, Exporter, Panels, Scheduler & Message center |
| Technical Skills **Educational Qualification:** | Database:MS SQL Server 2000/2005, Oracle PL/SQL  Application:Eagle PACE/STAR 13  Job Scheduling Tools:Autosys  Training attended: 1:Unix Training  2:Informatica Basic training  3.Behavioral training   |  |  |  | | --- | --- | --- | | BE | SIES Graduate School of Technology | 2015 | | HSC | Vani Vidyalaya | 2010 | | SSC | Dominic Savio Vidyalaya | 2008 | |
| Certifications: | AMP Certification (Internal)  NCFM Certification(Financial Markets:Beginners Module) |
| Project Expertise: **Description:**  **Roles and responsibilities:** | |  |  | | --- | --- | | Client | INVESCO | | Project Name | INVESCO-Eagle Maintenance | | Role | Team Member | | Environment | Oracle 11g,Batch Scripts | | Duration | February 2016-April 2017 | | Tools Used | Eagle Pace |   Usually a batch job or group of related batch jobs (schedule/stream) runs to accomplish one or more business functions.  These batch jobs run unattended and normally complete without any errors or issues.  However, sometimes the batch job can have a break/interruption/abend/abort. There could be several reasons why a job could abend. When a job abends, it can send out an automated alert notification via e-mail, page, text.  The on call person acknowledges the e-mail, page, text or phone call for the abended job. Investigation is performed on the abended job.  If similar Production error occurred in the past then the issue resolution steps are retrieved from the support knowledge base and error is resolved using those steps. .  If it is a new Production error then new Production error resolution steps are created and Production error is resolved.  The new Production error resolution steps are recorded in the knowledge base for the future usage.  If the Production error occurred due to programming errors then a request is created for the Development team to correct programming errors.  If the Production error occurred due to job/schedule dependency issues or sequence issues then further analysis is done to find the correct sequence/dependencies   * Worked as a co ordinator for maintenance of Eagle Pace Application. * Communicated with Helpdesk for ticket creation/status of production issues * Communicated with COPS team for issues about file not received/ file delayed/ erroneous data in files. * Perform error resolution while processing files in PACE production environment * Worked on major/minor enhancements tasks assigned by client. * Performed production Job monitoring tasks on daily basis. * Involved in the preparation of test data. * Identified test requirement and checked if the test cases were complete to test the business functionality * Review of the Scripts and suggesting modification in the scripts. * Interacting with the onsite people and resolving the issues. * Attended weekly status meetings and provide detailed status report to the client. |
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